

**File No.ITC02-13048/23/2018-TECH-ESD**

GOVERNMENT OF ANDHRA PRADESH

ABSTRACT

IT,E&C Department - Electronic Services Delivery - MeeSeva - Permission for collection of Rs.2/- for additional scanning (beyond four pages) by the Village Level Entrepreneurs - Orders - Issued.

INFORMATION TECHNOLOGY & COMMUNICATIONS (eGOV) DEPARTMENT

G.O.Ms.No.02

Dated:03.01.2019

Read the following:

1. G.O.Ms.No.06 of ITE&C (eGov) Department, Dated:23.03.2018
2. Representation received from AP State MeeSeva Operators Welfare Association, Letter Dt:13.08.2018 and mail Dt:12.12.2018.
3. NF.No.ITC02-13048/23/2018-TECH-ESD

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ORDER

The Government of Andhra Pradesh has initiated the 'MeeSeva' Project to improve public services delivery to the citizen through a well defined architecture and protocol. The Director, Electronic Services Delivery (MeeSeva) [ESD-MeeSeva] was authorised to deliver the citizen-oriented e-services. These services are classified into two categories: Category - A, delivered across the counter and Category - B, undergoing a workflow by the department official concerned following Statutory processes / Notices / Hearings / Field Inspections etc.

2. Vide G.O. 1<sup>st</sup> read above, Government has enhanced the user for Category 'A' services from Rs.25/- to Rs.35/- and for Category 'B' services from Rs.35/- to Rs.45/-. The entire benefit of the increase in user charges of Rs.10/- per transaction for both Category 'A' and Category 'B' services, shall be accrued to the Village Level Entrepreneur, after deducting the proportionate ESD share.

3. Vide representation 2<sup>nd</sup> read above, the AP State MeeSeva Operators Welfare Association made representation to the Government, with a request to issue necessary orders for collection of money for additional scanning and printing, as one of the demand.

4. The Director ESD(MeeSeva), Vijayawada has stated that the demand is fit case for consideration and requested to permit the VLEs to charge for scanning documents (beyond 4 units, as scanning for up to 4 pages is free in AP) which may contribute to VLEs higher incomes and enhance the commercial sustainability of MeeSeva Project.

5. Government after careful examination of the proposal, hereby permits the VLEs to charge for scanning of Rs.2/- per page for uploading documents beyond 4 pages, as scanning for up to four pages is free in AP.

6. The Director, ESD (MeeSeva), AP shall take necessary action accordingly.

7. The orders shall come into force with immediate effect.

8. This orders issued with the approval of the competent authority.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

D.VENKATACHALAM  
JOINT SECRETARY (HRD)(I/c)

To

The Director, ESD (MeeSeva), Vijayawada

All the District Collectors of A.P.

All the Joint Collectors & Additional Director, ESD (MeeSeva) of A.P.

Copy to:

All the Heads of Departments

The PS to Hon'ble Minister for IT

The PS to Prl. Secretary, IT

SF/SC